

# Charms™



20,000 Foster Carers now write their logs using CHARMS™. Is your service missing out?

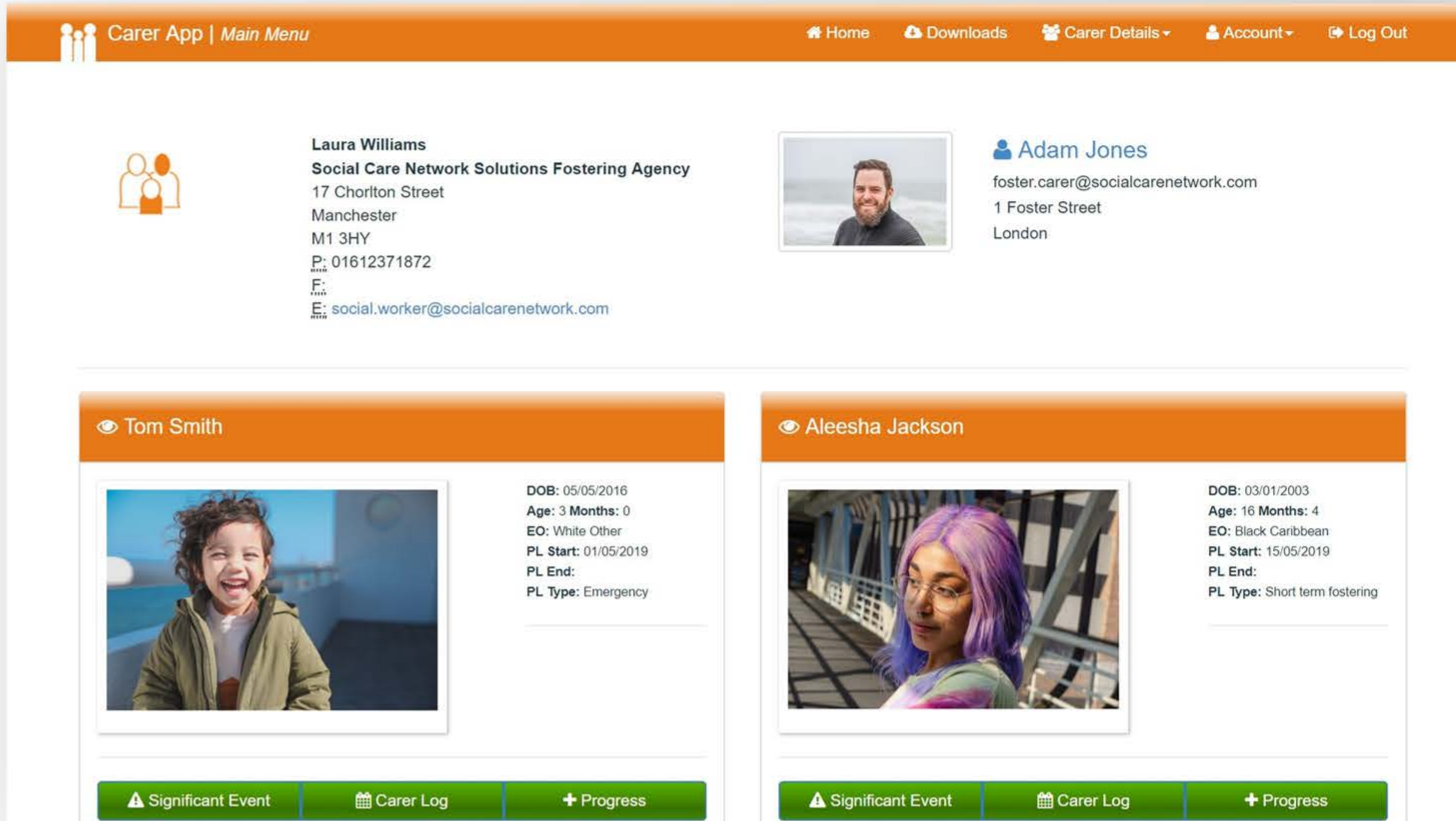


**Social Care Network**  
Connected - Protected





# CHARMS™ is a complete solution for recording, sharing and maintaining social care information for your service.



## Carer App

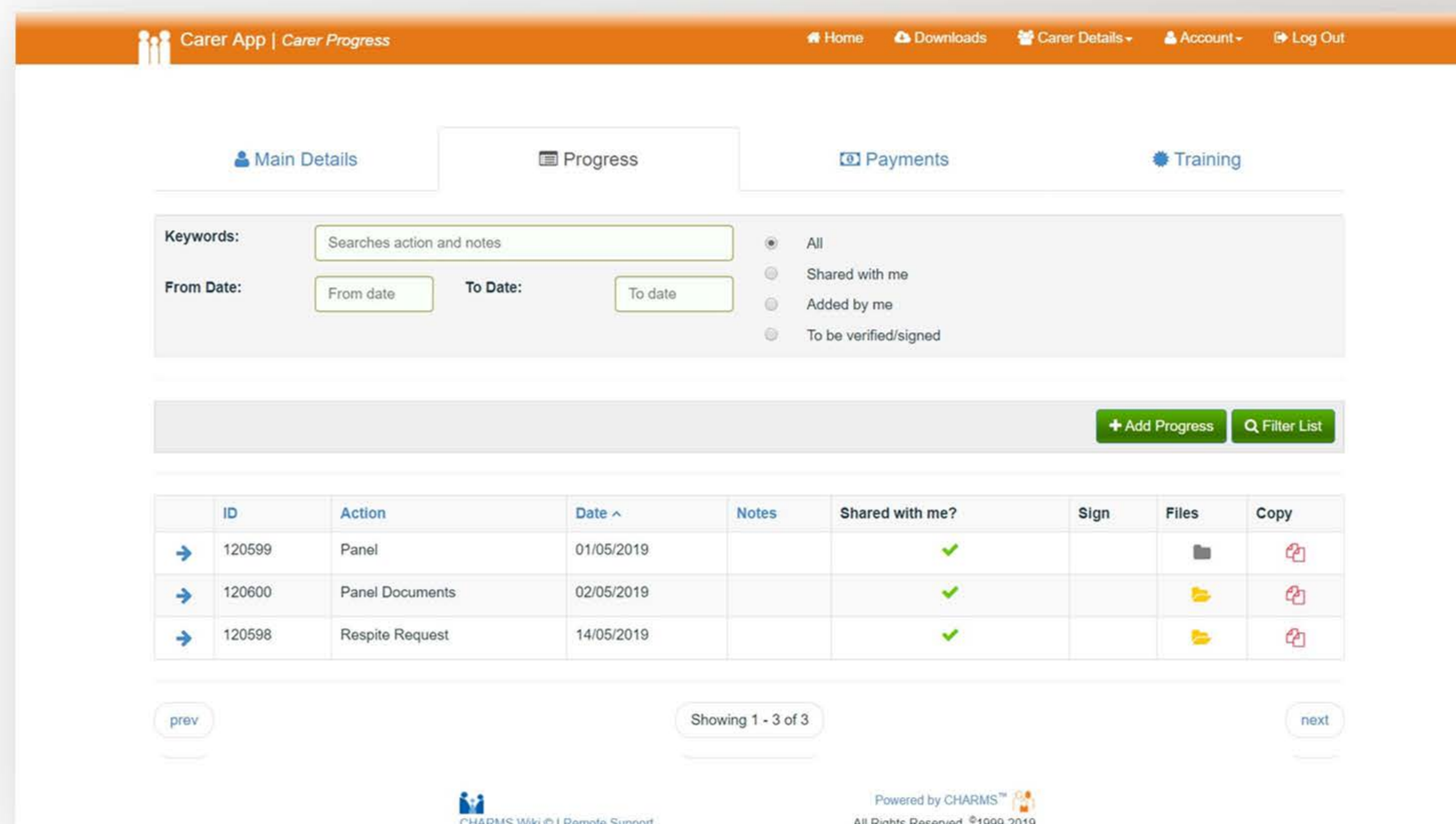
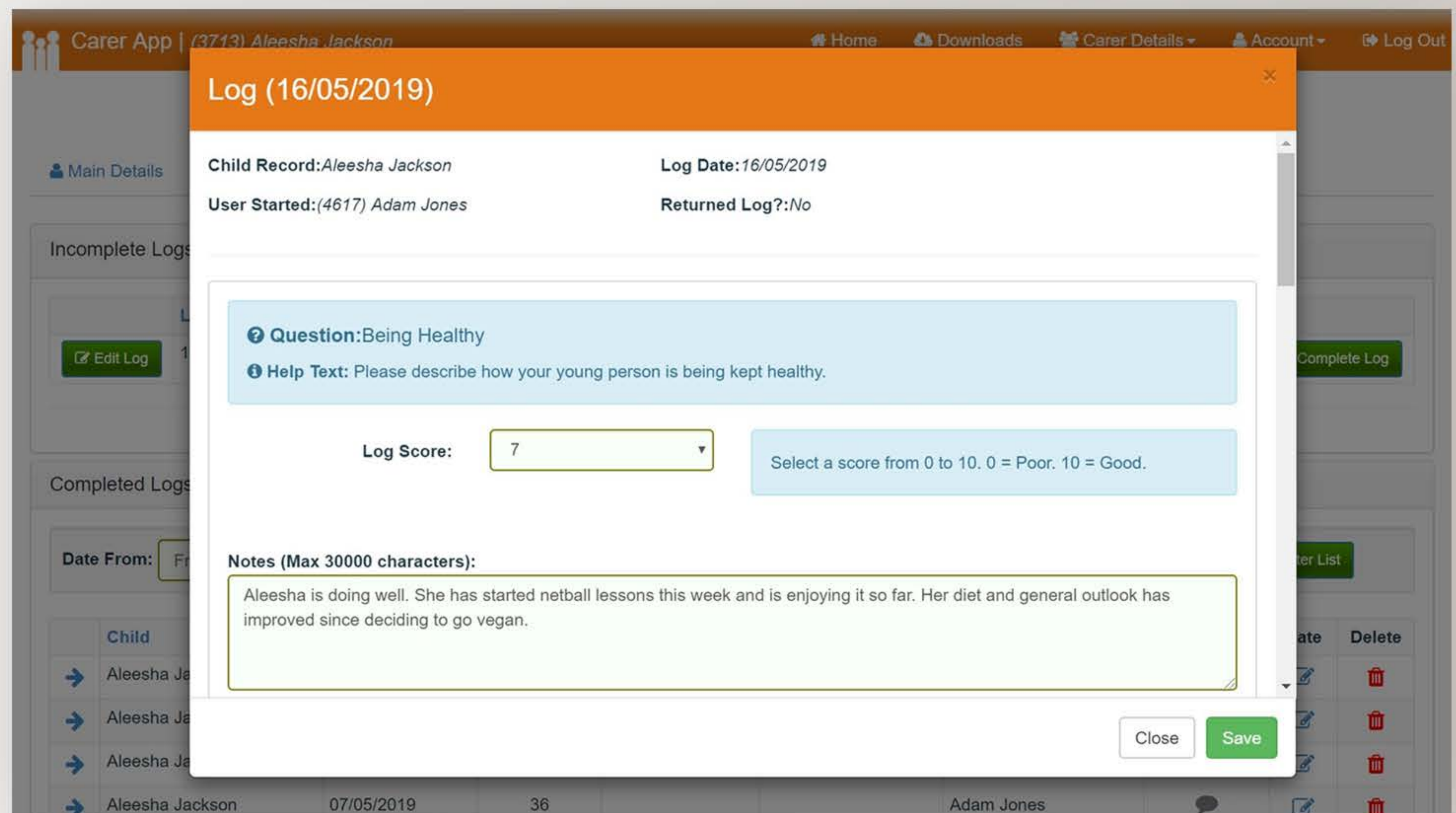
CHARMS™ allows foster carers to view all the basic information about the children in their care easily and securely.

Our dedicated web app allows foster carers to access sensitive and vital information using their laptop, mobile or tablet device in a safe way.

## Carer Logs

When you have CHARMS™ there is no longer a need for paper documents or to risk emailing files in an insecure way.

Logs completed by foster carers appear in your CHARMS™ account as soon as they are submitted, ready for you to read and digitally sign.



## Progress

Important information regarding your young people and carers can be recorded using CHARMS™ Progress.

A full chronology of events and documents is stored safely in CHARMS™ and can be shared with your carers in just a few steps.



## Training

CHARMS™ has a complete training module. You can assign and manage training courses with certificates to foster carers and monitor the attendance rates. CHARMS™ becomes a permanent digital training record for foster carers that is available online.

Type	Qualification	Date	Renewal Date	Name	Attended	Files
Carer	Child Sexual Exploitation	18/04/2019		Adam Jones	✓	📁
core	First Aid	04/02/2019	04/02/2022	Adam Jones	✓	📁
Carer	Drug Awareness	20/11/2018		Adam Jones	✓	📁

## Carer Remittances

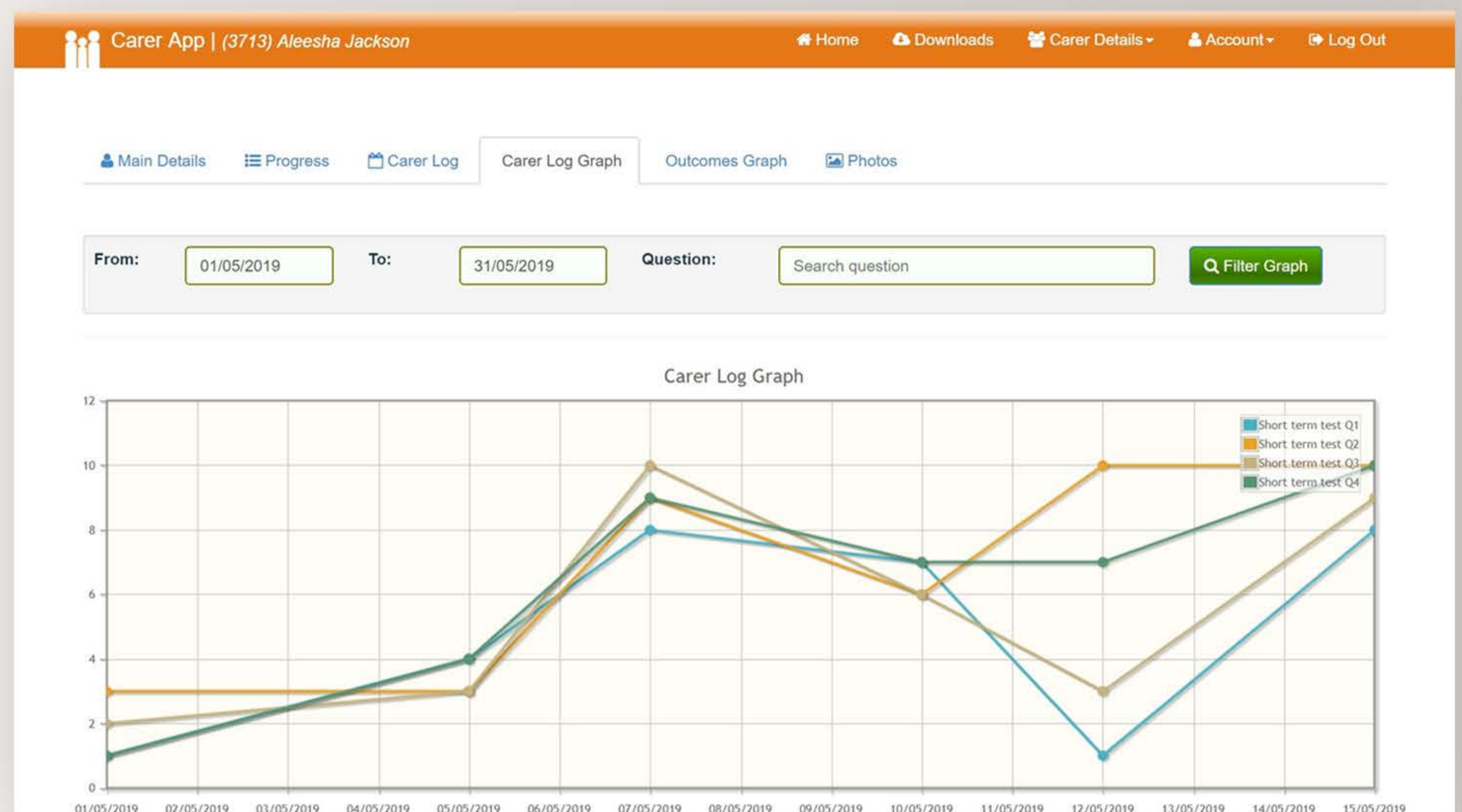
If your organisation uses CHARMS™ Pay, carers can view their payment remittances online via the Carer App - so no need to waste paper by printing and posting remittances or sending hundreds of email attachments containing sensitive information.

Payment Run	Date From	Date To	Payment Date	Before deductions	Amount to deduct	After Deductions	Files
16	01/12/2017	31/12/2017	15/12/2017	4852	0	4852	📁
14	04/07/2017	18/07/2017	21/07/2017	1508	0	1508	📁

## Carer Log Graph

With foster carers writing logs on CHARMS™, outcomes for young people are easily tracked and provide an overview of their progression.

CHARMS™ Log Graphs can be used for compliance visits and for demonstrating good practice.



CHARMS™ can be used by your foster carers quickly with minimal setup, fully supported by the CHARMS™ helpdesk.



## Supervisions

CHARMS™ can be used to effectively monitor the supervision/monthly visits to your families. Social workers are able to write and securely share their notes with their families - with no risk of losing paper documents or important information being missed or forgotten.

**£85\*** per concurrent fostering service team member, per month. CHARMS™ is free for foster carers, panel members, assessors, IROs and all other stakeholders. No setup costs, no charges for site visits.

**Example cost: Fostering service with 200 foster carers which has 10 social workers, 4 admin staff, a registered manager and a responsible individual. 8 licences would be required at £85 each. Total £680\* per month. \*Excluding VAT**

CHARMS™ has over 250 customers in the social care sector. Their success in the use of our system can be evidenced in their inspection reports. In the words of an Ofsted inspector:

*"Their knowledge is supported through dedicated use of an online system that centrally records information from carers, staff and managers in one place. This helps to track progress and outcomes for children and young people.*

*Rigorous and effective monitoring of the service is aided by comprehensive use of a recognised online information system. This is used by carers and staff alike to record all aspects of the agency's work and to track the individual progress of children and young people. By providing all with relevant access, information is shared more effectively and efficiently. For example, supervising social workers are able to review daily records completed by foster carers in advance of supervision visits. This helps them to maintain awareness of significant developments and to support carers appropriately. Records of supervision visits can be accessed by foster carers as soon as they are completed.*

*This enables foster carers to be clear about advice or direction given to them by supervising social workers during visits. Leaders and managers have close links with the software manufacturer and are able to influence positive changes in the system. All users have access to technical support to assist when problems occur."*

**It is clear that the effective use of CHARMS™ can bring significant enhancement to your service, for all stakeholders.**



# 40,000

*Users benefit from the use of CHARMS™ every single day.*

## Charms™



CHARMS™ was first developed in the late 1990s to help the adoption and fostering agencies and Local Authority children's services to share adopter, foster family and children information to facilitate the best possible matches and placements.

# 80%

*Of independent fostering and adoption agencies in the UK and Ireland trust CHARMS™ to manage all of the records associated with children's services.*

CHARMS™ is now used across the UK and Ireland to support the independent and Local Authority adoption, fostering, adult and children's residential community to manage all of the records associated with their services.

CHARMS™ is trusted, reliable and allows all social care services professionals to access information instantly and with confidence.

## ***Get in touch for a free demonstration.***

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