Charms™

CHARMS Education and Welfare Management

Empowering Education and Welfare Through Technology

Transform Your Educational Services

CHARMS provides a comprehensive platform for managing student records, facilitating communication between tutors, parents, and students, and ensuring secure data handling in mentoring services. Revolutionise your processes to ensure that every step from student record management to communication is seamless, efficient, and effective.

Key Features for Education and Welfare

📚 Student Records Management

Securely record and share student progress with parents/carers, who can provide feedback and verify they've read the updates. Complete digital record keeping with full audit trails.

🧑‍🏫 Teacher Support & Two-Way Communication

Replace traditional forms with instant, secure updates accessible to parents/carers. Real-time communication that keeps everyone informed and engaged.

🔒 Secure Parent/Carer Login

Unlimited, free access for parents/carers to view progress and communicate in a safe environment. Multiple stakeholders can access relevant information securely.

💬 CHARMS Chat

Real-time conversations, attached to individual events, between teachers and parents/carers, saved directly to case records.

👨‍🎓 Secure Student Login

Students read and digitally verify tutor sessions, can share information, complete homework, and upload documents securely. Safe digital environment for student engagement and participation.

📧 Secure Email Portal

Share files/reports with third parties using two-stage login, eliminating the need for unsafe emails. Free secure communication for everyone.

🔍 Secure Ofsted Inspector Access

Provide inspectors with dedicated accounts to review case files in detail. Remote access saves time so inspectors can focus on people, not paperwork.

🎙️ Voice To Text

Built-in feature for dictating notes, enhancing communication between teachers and parents/carers. Save time with voice recording functionality.

🔔 Auto Email Notifications

Automatically notify designated individuals of key actions without sending sensitive data via email. Smart alerts that maintain privacy and security.

📥 OMG - Online Mail Grabber

Capture emails from any client e.g. Outlook/Gmail and save them to relevant case files with one click. No more copy, paste, download, upload processes.

🟦 SMS Integration

Send individual or group text messages to carers and staff, with details stored in each case file. Comprehensive communication tracking.

📊 Comprehensive Reporting

Generate all regulatory reports, with custom reports available upon request at no additional cost. Complete compliance and monitoring tools.

Why Choose CHARMS for Education and Welfare?

CHARMS transforms traditional educational processes, providing a comprehensive platform that supports every aspect of student management, communication, and welfare monitoring.

Key Benefits:

Seamless Communication Real-time, secure communication between all stakeholders with automatic record keeping and audit trails.

Enhanced Student Engagement Safe digital environment for students to participate, complete work, and communicate with teachers and parents.

Paperless Operations Complete elimination of paper-based systems. Everything managed securely in one place with full digital tracking.

Free Parent Access Unlimited, free access for parents and carers to stay connected with their child's education and progress.

Inspector Ready Dedicated secure access for inspectors with comprehensive case file review capabilities and remote access.

Time-Saving Technology Voice-to-text, automated notifications, and one-click email capture reduce administrative burden significantly.

Custom Reporting All regulatory reports generated instantly, with custom reports developed free of charge to meet specific needs.

UK-Based Support Dedicated helpdesk with no menus - straight through to experienced experts who understand your needs.

Ready to Transform Your Educational Services?

Discover how CHARMS can enhance your educational services and improve outcomes for students, teachers, and families.

Contact Information:

- **Phone:** 0161 237 1872

- **Email:** info@socialcarenetwork.com

- **Website:** www.socialcarenetwork.com

- **Book a Demo:** https://socialcarenetwork.com/contact

Pricing: £110 per month per concurrent licence (plus VAT). Implementation, training, data import, and support - free of charge.

Company Information

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- Email: info@socialcarenetwork.com

- Web: www.socialcarenetwork.com

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