CHARMS Child Fostering

About CHARMS for Child Fostering

CHARMS is a comprehensive fostering case management software that brings foster carers and supervising social workers closer together in the best interests of children. Since 2010, CHARMS has transformed the way fostering services operate, moving from paper-based systems to a secure, cloud-based platform.

As of 2023, over 20,000 foster families use CHARMS to record children's stories, verify supervision records, share appointment details, and upload family event photos. The entire process of carer recruitment, assessment, training, panel, and approval is securely managed within CHARMS.

Key Features

🔐 Secure Stakeholder Access

Unique logins for carers, social workers, managers, and panel members ensure secure access to relevant information.

📝 Carer Recruitment System

Track enquiries, assessments, and approvals with integrated CRM capabilities and automated reminders.

🌐 Enquiry API

Website enquiries from prospective carers are automatically encrypted and imported into CHARMS without manual data entry.

📄 Integrated Forms

Complete ROI/application forms, assessments, and panel reviews directly within CHARMS, eliminating paper-based processes.

📊 Outcomes Monitoring

Comprehensive tools to record and demonstrate children's progress, aligning with inspection frameworks.

🎓 Carer Training Management

Manage training bookings, confirmations, certificates, and attendance, with carers able to view and apply for courses.

👶 Child Personal Details

Record customizable personal details, including dietary needs, medications, and delegated authority, shared securely with carers.

Why Choose CHARMS?

- ✅ Trusted by over 20,000 foster families.
- ✅ Designed for secure, integrated working across fostering services.
- ✅ Cloud-based access for multi-agency collaboration.
- ✅ User-friendly interface with mobile compatibility.
- ✅ Backed by expert support and continuous development.

Get in Touch or Book a Demo

Discover how CHARMS can enhance your fostering services and improve outcomes for children.

📞 Call us on 0161 237 1872

📧 Email us at info@socialcarenetwork.com

🔗 Book a Demo: https://socialcarenetwork.com/contact